

Former employee - CONTINGENT CANDIDATE

Rick R Laver

EXPERIENCE

09/2010 to Present

C4 Systems Analyst (Camp Pendleton, CA)

Salient Federal Solutions

As a C4 Analyst at Marine Corps Tactical Systems Support Activity (MCTSSA) current job duties entail providing technical support, troubleshooting, and problem resolution for Command, Control, Communications, Computers (C4) systems with a primary focus on the Combat Operations Center (COC).

- Support virtualization of various Information Technology (IT), Command Control Communications Computers, (C4) systems for the (DoD).
- Assist in exercise preparation meetings, supporting network planning, C2 system integration and developing Standard Operating Procedures (SOP's).
- Discover, review and test new software and hardware solutions.

09/2009 to 09/2010

COC/CPOF Field Support Engineer (Afghanistan)

GDC4S / CTCA.info

COC/CPOF Field Support Engineer responsibilities included IT/IS management and maintenance, system integration of CPOF into other C4 systems, and conducting over the shoulder training with Marines on the use of their COC and C4 systems.

- Administered CPOF servers and clients throughout the Marine Corps Area of Operation (AO) in Afghanistan.
- Conducted CPOF training at remote Forward Observation Bases (FOB's).
- Created training documents.

03/2008 to 09/2009

Systems Technician (Space and Naval Warfare Systems Center Pacific (SSC Pacific))

KRATOS Defense and Security Solutions, Inc. (Acquired SYS Technologies)

System Technician duties entailed managing the transition of Global Command and Control System - Maritime (GCCS-M) source code from Northrop Grumman to SSC Pacific.

- Set up virtual environments to create and manage Windows and Solaris virtual build machines to meet the GCCS-M segment build requirements.
- Acquire missing source code and build instructions from Northrop Grumman.
- Created Concurrent Versions System (CVS) server for tracking and maintaining GCCS-M source code.

03/2007 to 03/2008

Quality Assurance Director / Project Manager

SYS Technologies

Quality Assurance (QA) Director duties entailed developing test strategies, creating schedules and planning the execution of test cycles for major and minor software releases
Quality Assurance Director accomplishments

- Managed a software QA team consisting of six analysts.

- Set up and configured JIRA as the new project management for managing the development of software in accordance with CMMI processes.
- Moved from CMMI level 2 to CMMI level 3.

11/2003 to 06/2004

Field Support Representative (Camp Pendleton)
SYS Technologies

System Technician duties included supporting the role-out of the Navy Marine Corps Intranet (NMCI). Responsibilities included troubleshooting hardware and software issues, installing software, patching systems and helping users with account related issues.

System Technician accomplishments

- Created ghost server and images for many of the legacy computers to help expedite system recoveries.
- Installed and managed legacy software to accommodate non-NMCI end users.
- Troubleshot several network issues with broadcast storms, poor cabling and tipping and switch configurations.

02/2002 to 11/2003

Tier 2 Support Technician
TaylorMade-adidas Golf Company

Tier 2 Support Technician responsibilities included supporting the IT department with computer upgrades and assisting the Research and Development (R&D) department in maintaining their computer systems and connecting and configuring specialized machinery (robotic swing arms, density testers and motion cameras).

Tier 2 Support Technician accomplishment

- Set up specialized camera system in the custom fit department to analyze client golf swing patterns.
- Worked as part of a team to help turn the IT department into a more process oriented department through the implementation of ITIL and Remedy software solutions.
- Completed ITIL certification course.

EDUCATION

1988

Corona Del Mar High School

Corona Del Mar, CA, USA

2002

MicroSkills, Technical Education Center
Specialist in Information Technology

San Diego, CA, USA

- Certified Microsoft Professional (MCP) and Microsoft Certified Systems Engineer (MCSE) Certificate number: 2625853
- Certified Novell Engineer (CNE) Certificate number: 9768701
- Cisco Certified Network Associate (CCNA) Certificate number: CSC010568488

2011

COMPTIA

- Security + (S+) certification number: COMP001020328062